



*To the Huggins Hospital Donor Community:*

As you may have heard in the news or from other organizations you support, Blackbaud (NASDAQ: BLKB), one of the largest non-profit software and cloud computing vendors in the world, recently experienced a ransomware attack. Huggins Hospital's Philanthropy Office uses services provided by Blackbaud to support our fundraising efforts. Huggins Hospital has learned that an old database – that was expected to have been decommissioned by Blackbaud – was still in existence and part of the many databases that was affected.

**We want to assure you that no credit card information, banking information, passwords or social security numbers were compromised. The Huggins Hospital Philanthropy Office does not store this information and, additionally, all credit card information is encrypted.**

Blackbaud stated they are confident that the cybercriminals have destroyed the stolen file and have not misused or further disseminated any data contained in the file. Blackbaud has also hired a third-party team of experts to continue monitoring for any such activity. Additional information about how Blackbaud is responding to this incident is available here: <https://www.blackbaud.com/securityincident>.

The incident did not impact Huggins Hospital's internal computer systems or our patients' electronic medical records. Should we determine that information was acquired by the cybercriminal that requires notification, we will contact affected individuals as required by law.

The investigation is ongoing and we will continue to look into this situation until we are satisfied that we fully understand the scope of the incident and ways in which we can continue to improve our processes to strengthen privacy and security.

We value you and your support for Huggins Hospital. Although we believe the impact of this breach to be minimal, we felt it important to notify you of how your information may have been accessed. Thank you for being a part of the growth of Huggins Hospital.

If you have any questions, please contact Cheryl Kimball, Huggins Hospital's Manager of Philanthropy at [ckimball@hugginshospital.org](mailto:ckimball@hugginshospital.org) or 603.515.2089.